EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	6120119	skill$4 or attribut$4 or definition$4 or characteristic$4	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:19
L2	1820388	tim$4 with period$4	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:21
L3	5108261	work$4 or activit$4 or task$4	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:21
L4	306658	schedul$4	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:22
L5	6932317	scenario$4 or effect$4 or calendar$4	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:22
L6	25400	l4 with l5	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:22
L7	5130606	employee$4 or user$4 or agent$4 or personnel$4	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:23
L8	153634	l7 near4 l1	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:23
L9	3030	l6 with l3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:23

L10	5	I8 same I2 same I9	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:24
L11	1514	705/9.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:24
L12	3	I10 and I11	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:24
L13	92	Nourbakhsh.in.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:25
L17	51	("4163124" | "4345116" | "4408100" | "4951310" | "4953204" | "5025468" | "5062103" | "5185780" | "5206903" | "5212691" | "5249223" | "5299260" | "5465286" | "5506898" | "5519773" | "5530744" | "5570419" | "5586179" | "5590188" | "5592542" | "5646987" | "5652791" | "5684872" | "5724419" | "5740238" | "5754639" | "5768360" | "5784452" | "5828747" | "5857018" | "5864617" | "5915010" | "5987117" | "6038544" | "6058435" | "6163607" | "6198739" | "6205412"). PN. OR ("6639982"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2008/08/27 14:28
L18	1	"6587831".pn.	US-PGPUB; USPAT; USOCR	OR	ON	2008/08/27 14:29
L19	21	("4802094" | "4845625" | "5325292" | "5351195" | "5433223" | "5440478" | "5495417" | "5712985" | "5911134" | "6058370" | "6088626" | "6192346"). PN. OR ("6587831"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2008/08/27 14:29

L21	0	receiving with definition with plurality with agent with profiles with group with similar with characteristics with skill with performance with measure with attribute with amount with change with number with specified with time with period	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:32
L22	0	adding with first with agent with profiles with proposed with schedule with work with loads with predefined with time with period	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:33
L23	108	witness.as. with system. as.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:33
L24	108	witness.as. and system.as.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:34
L25	5	l13 and l23	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/27 14:34
S1	7	"899895".ap.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2006/08/18 18:54
S2	0	("2002/0143599").URPN.	USPAT	OR	ON	2006/08/12 15:51
S3	3774	call near2 center	USPAT	OR	ON	2006/08/12 15:52
S4	939160	planning or plan or schedule or scheduling	USPAT	OR	ON	2006/08/12 15:52
S5	394317	skill	USPAT	OR	ON	2006/08/12 15:53
S6	17964	S3 or (contact near2 center)	USPAT	OR	ON	2006/08/12 15:53
S7	4282	(call or contact) near2 volume	USPAT	OR	ON	2006/08/12 15:53
S8	8305	service near2 level	USPAT	OR	ON	2006/08/12 15:53
S9	72	S4 and S5 and S6 and S7 and S8	USPAT	OR	ON	2006/08/12 15:54

S10	484	Erlang	USPAT	OR	ON	2006/08/12 15:54
S11	14	S9 and S10	USPAT	OR	ON	2006/08/12 15:54
S12	24	("4510351" | "5111391" | "5185780" | "5195172" | "5289368" | "5325292" | "5369570" | "5477447" | "5481667" | "5659768" | "5917485" | "6021403" | "6021428" | "6044355" | "6081592" | "6130942" | "6134530" | "6389132" | "6449646" | "6581105" | "6661889" | "6665395" | "6744877" | "6771764").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/08/12 16:02
S13	5	((US-5325292-$ or US-6639982-$ or US-6952732-$ or US-5467391-$ or US-6584191-$).did.	USPAT	OR	ON	2006/08/18 13:26
S15	1	S13 and (actual with (service adj level))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2006/08/18 15:33
S17	1	S13 and (training with cost)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2006/08/18 15:33
S18	0	((staff adj (plan or planning)) or staffing).ti. and (training with cost)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2006/08/18 15:40
S19	156	((staff adj (plan or planning)) or staffing) and (training with cost)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2006/08/18 15:40
S20	36	S19 and (705/7-12).ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2006/08/18 16:53
S21	5	((US-5325292-$ or US-6639982-$ or US-6952732-$ or US-5467391-$ or US-6584191-$).did.	USPAT	OR	ON	2006/08/18 17:03
S25	9	erlang and (schedule or scheduling).ti.	USPAT	OR	ON	2006/08/18 17:03
S26	74	Nourbakhsh.in.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2006/08/18 17:07
S27	5	((US-5325292-$ or US-6639982-$ or US-6952732-$ or US-5467391-$ or US-6584191-$).did.	USPAT	OR	ON	2006/08/18 18:54
S28	0	S27 and (bunch or bunching)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2006/08/18 18:54

S29	7	(US-5911134-$ or US-5325292-$ or US-5467391-$ or US-6639982-$ or US-6584191-$ or US-6970829-$ or US-6952732-$).did.	USPAT	OR	ON	2007/02/17 18:54
S30	3	S29 and month	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/17 19:00
S31	181	((staff adj (plan or planning)) or staffing) and (training with cost)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2007/02/17 19:00
S32	41	S31 and (705/7-12).ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2007/02/17 19:00
S33	27	S32 and month	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/17 19:06
S34	215	(forecast or forcasting) and (month) and (call adj center)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/17 19:06
S35	529	(forecast or forcasting or planning) and (month) and (call adj center)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/17 19:06
S36	91	S35 and 705/7-12.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/18 12:50
S37	2	"6219649".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/18 12:50
S38	2	"6578015".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/08/30 16:13
S39	2	"5361201".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/09/02 14:36

S40	2	"20020099585"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/09/02 14:36

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